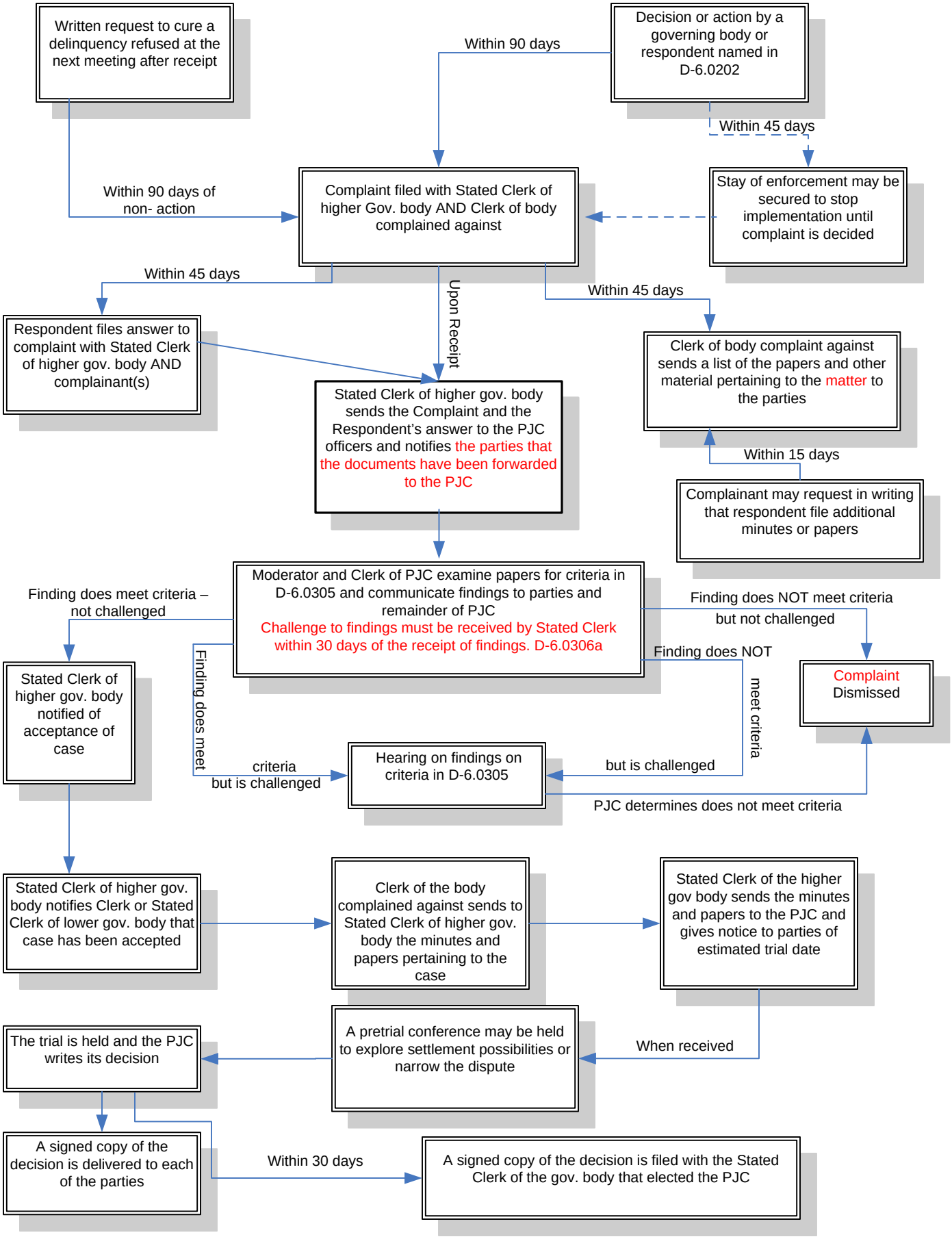
REMEDIAL PROCESS

FLOWCHART OF PROCESS